

New York City Department of Correction
Monthly Report on Medical Appointment Non-Production December 2025

Pursuant to Local Law 132 of 2019, the Department is required to report on a monthly basis an aggregate report on non-production of individuals in custody to scheduled medical appointments (i.e., encounters). Individuals in custody can refuse an appointment at any time. The Department recognizes the importance of medical care for incarcerated individuals but does not use force to compel them to go to their appointment.

Individuals seeking the medical care provided by Correctional Health Services (CHS) can use the Sick Call Triage phonenumber to request a medical appointment. Individuals with chronic conditions or those requiring a close follow up appointment frequently have appointments automatically scheduled for them by CHS. The Department tracks the number of medical appointments (i.e., encounters) scheduled by CHS at facility clinics, elsewhere on Rikers Island, or off-island for any number of reasons, including but not limited to medical, medication distribution, dental, mental health, Brad H discharge planning, and on-island/off-island specialist appointments. On a given day, individuals may have more than one scheduled appointment and they may not complete any or all appointments for a variety of reasons; production to each medical encounter is tracked and reported separately. The below data represents the number of CHS scheduled medical appointments for which an individual was not produced in the month of December 2025.

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December 2025 Overall Non-Production Report									
Facility	Court	Visits	Production Refusal¹	Walkout²	Programming	Barbershop	Recreation	Other³	Total
EMTC	650	2	865	40	6	12	12	260	1,847
GRVC	119	3	1,201	6	13	4	10	51	1407
NIC	107	0	254	39	3	1	2	53	459
OBCC	134	1	4,436	91	5	4	1	4,137	8,809
RESH	38	2	80	0	0	0	0	7	127
RESH ANNEX	21	2	144	0	0	0	0	26	193
RMSC	220	3	118	106	5	3	0	64	519
RNDC	147	3	1,443	24	8	7	36	369	2,037
WEST	65	2	10	9	5	2	6	39	138
Total	1,501	18	8,551	315	45	33	67	5,006	15,536

¹ Production Refusal is a term used to describe an instance of an incarcerated individual refusing to be escorted to the clinic for their CHS scheduled medical appointment. In such cases, CHS may reschedule the appointment for a later time or date.

² Walkout is a term used to describe an instance of an incarcerated individual leaving the clinic before being seen by a healthcare professional. In such cases, CHS may reschedule the appointment for a later time or date.

³ Other includes but is not limited to instances where an incarcerated individual chooses to instead attend a work assignment, law library, school or religious services or when maximum clinic capacity has been reached, when no escort is available, or when movement is limited due to a lockdown, search, or alarm.

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December 2025 Production Refusal Reasons				
Facility	"I do not want the service/I do not want to go to the service"⁴	"I am Not Coming Now and Will Come Later"	No Reason Provided	Total
EMTC	839	0	26	865
GRVC	1,027	157	17	1,201
NIC	241	0	13	254
OBCC	1,823	2,613	0	4,436
RESH	79	1	0	80
RESH ANNEX	142	2	0	144
RMSC	31	20	67	118
RNDC	1,386	3	54	1,443
WEST	6	0	4	10
Total	5,574	2,796	181	8,551

December 2025 Walkout Reasons				
Facility	"Upon Entry, I do Not Want to Wait"	"I Am No Longer Waiting for the Appointment"	No Reason Provided	Total
EMTC	24	12	4	40
GRVC	3	1	2	6
NIC	2	0	37	39
OBCC	29	58	4	91
RESH	0	0	0	0

⁴ In some instances, appointments are requested by incarcerated individuals, while in others, CHS schedules follow-up appointments based off their initial assessment. If an individual requests an appointment but no longer wants the service, an additional appointment is scheduled at the discretion of CHS.

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RESH ANNEX	0	0	0	0
RMSC	15	13	78	106
RNDC	16	5	3	24
WEST	4	0	5	9
Total	93	89	133	315